

Parent Square Mobile App for Parents

Welcome from your session facilitators:

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Guidelines for a successful session:

- Please turn off your video.
- Please mute your microphones.
- Introduce yourself in the chat area.
- Place questions in the chat area during the session.
- Click 'raise hand' to be recognized, then unmute and turn on video when speaking.



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Purpose and Outline

- Purpose: ParentSquare is the tool ACES uses for two-way communication between school and home. Learn how ParentSquare works and the advantages of using the mobile app. If possible, please try to download the app before the session. This 30-minute session will include a 20-minute presentation and 10 minutes for questions.
- Outline:
 - What is ParentSquare?
 - Who can use ParentSquare?
 - How do I sign-up for ParentSquare?
 - How can I get messages in ParentSquare
 - Can I send messages to my student's teacher(s)?
 - Is there an app for iPhones and Android phones?
 - I need to see my messages in another language. How does that work?

What is Parent Square?

- A communication and organization tool designed to keep families informed and involved in their children's learning and school activities.
- Receive all school, classroom and group communication via email, text or app notification
- See important calendar events and RSVP
- See photos, links and attachments
- Sign up to volunteer or for Conferences
- Send private messages to teachers or staff
- Appreciate those who post messages

Who can use ParentSquare?

- ParentSquare is for Teacher, Administrators, Parents, and sometimes Students
- Teachers and Administrators can send Alerts, Posts, or Messages
- They can post or message to individuals, to specific groups or to the entire school
- Parents can appreciate and sometimes comment on Posts
- Parents can message back to teachers and administrators
- Parents can request to have additional significant adults in a child's life added as contacts, such as a grandparent

How do I Sign-Up for ParentSquare?

Activate Your Account

- Your school will send an invitation email or text depending on the contact information in their student information system, to join ParentSquare. Users can click the link to activate their account.
- You can also sign up by going to parentsquare.com and entering your email address or cell number.
- Here is a quick video presented by ParentSquare regarding account activation.

<https://parentsquare.zendesk.com/hc/en-us/articles/203414049--Getting-Started->

How do I get messages?

- You can choose how and when to get your messages
- You can get texts on your cell phone
- You can see messages or posts through the app
- You can login to the ParentSquare website and see posts and messages
- Parents can respond back to messages to their student's teacher or administrator

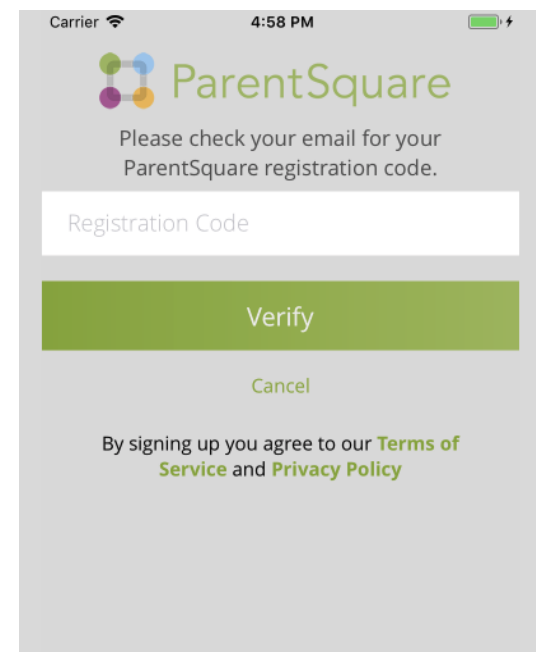
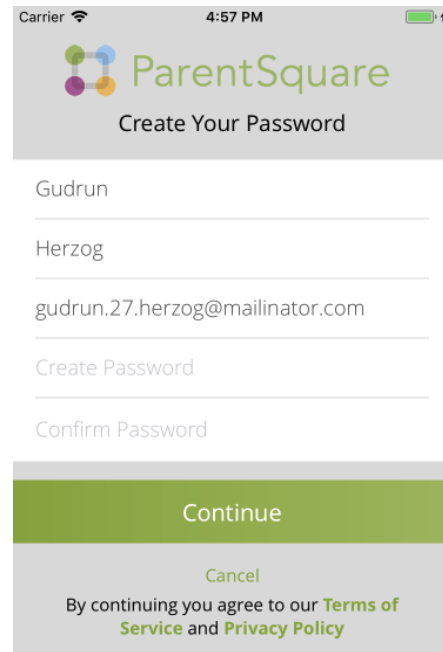
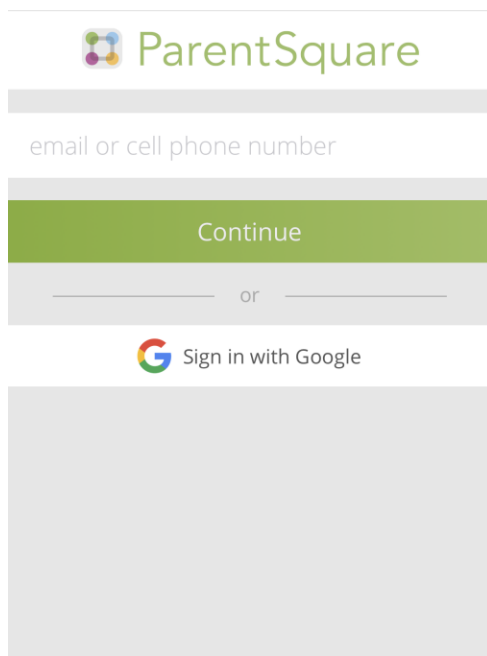
How do I download the app?

Use the camera on your phone to scan these QR codes - it takes you directly to the App or Google Play store.



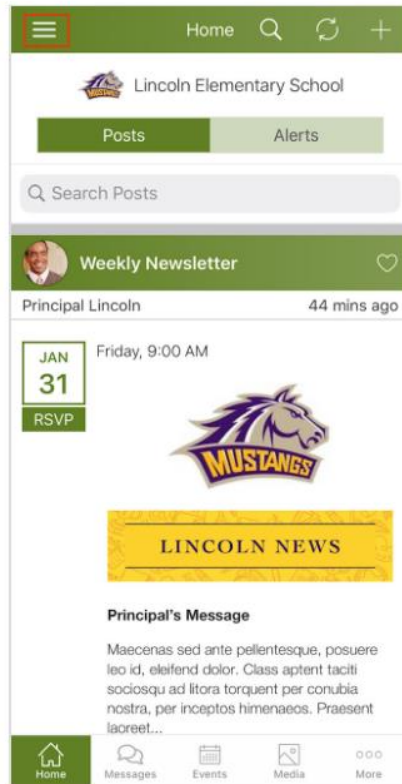
Tell me about the App

- The free ParentSquare app is available for iPhones and Android phones
- Visit the App Store or the Google Store to download the app



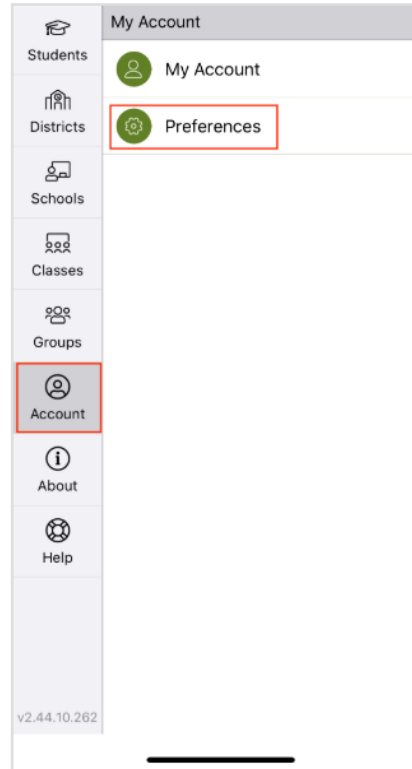
How can I customize my account?

1. On the home page select the three bars on the upper right-hand corner of the page.



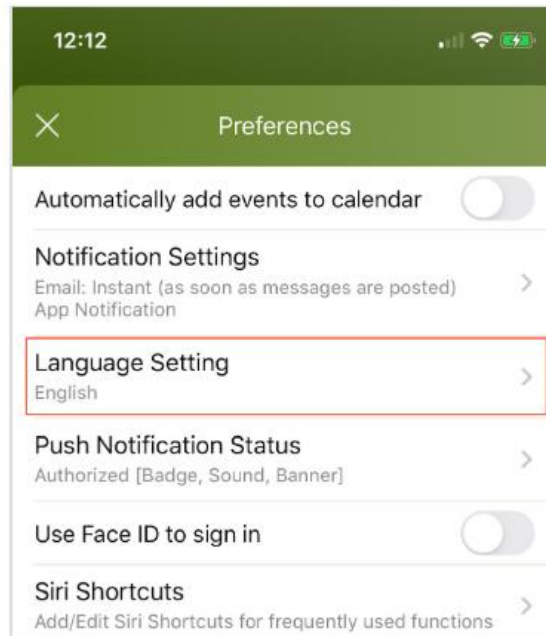
How can I customize my account?

2. Click on Account > Preferences



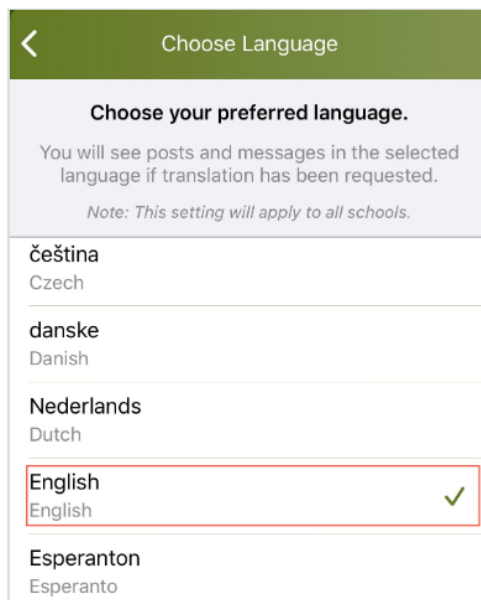
How can I customize my account?

3. From the Preference screen select Language Setting



How can I customize my account?

4. Once you select your preferred Language, it will be updated / saved.

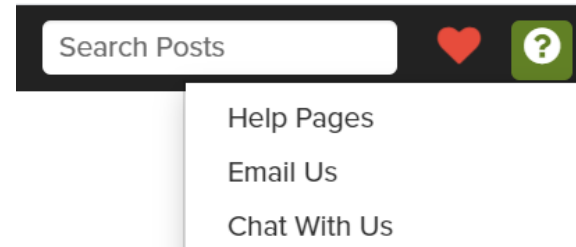


The screenshot shows a mobile application interface for selecting a language. At the top, there is a green header with a back arrow and the text "Choose Language". Below the header, there is a section titled "Choose your preferred language." with a subtext: "You will see posts and messages in the selected language if translation has been requested." and a note: "Note: This setting will apply to all schools." The list of languages includes: "čeština" (Czech), "danske" (Danish), "Nederlands" (Dutch), "English" (English), and "Esperanton" (Esperanto). The "English" option is highlighted with a red border and a green checkmark.

Language	Native Name	Selected
čeština	Czech	
danske	Danish	
Nederlands	Dutch	
English	English	✓
Esperanton	Esperanto	

Where can I find help?

- Login to ParentSquare and click on the question mark as shown below
- Scroll down to Help Pages



Parents and Students

Learn more about your ParentSquare account here!

Resource References

ParentSquare <https://parentsquare.com>

ParentSquare Support

<https://parentsquare.zendesk.com/hc/en-us/categories/200330735-Parents-and-Students>

ParentSquare Support

<https://parentsquare.zendesk.com/hc/en-us/articles/218351703-Download-the-mobile-app>

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